

Branching is not working. Why?

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If you move questions after you create the branch conditions, you may end up with conditions that are not valid and you may get an unexpected result. If you for instance have a question (no 1) filtering out the next question (no 2) and then move the question (no one) so it becomes number three, you now have a condition on the second question that filters out a question that has already been shown. It can be hard to detect such a non valid condition as the filtered question is not shown when viewing the condition (only questions after the current are displayed).

The rule of thumb is to create the conditions last, after all the questions are made and the structure of the survey is determined.

Questions filtered out with branch conditions should be on survey pages following the questions containing branching conditions.